Limited Lifetime & Five-Year Warranties

An important note about wood and our warranty.

The wooden components in your Rainbow Play System will have imperfections. We remind you that seasonal checks and surface cracks, knot holes and knots and other natural characteristics of wooden play equipment not resulting in structural failure are not covered under this warranty. Please supervise your children's play activity and maintain your play equipment periodically.

Subject to proper installation and normal residential use, Rainbow Play Systems, Inc. warrants to the original retail purchaser that, subject to the limitations stated below, all chain, seats, hardware, metal braces and accessories will be free from defects in material and workmanship for a period of FIVE YEARS from the date of purchase. In addition, Rainbow warrants all ropes for a period of ONE YEAR from the date of purchase. Cracks in non-functional plastic components are not considered defects in materials and workmanship if they do not affect the functionality of the system. Merchandise covered under this limited five-year warranty will be repaired or replaced, at our option, and returned to the customer freight prepaid to the Rainbow showroom handling the warranty work. All labor costs, travel expenses and any other charges involved in the installation or replacement of the parts incurred by the Rainbow showroom (or by the showroom's authorized agents or installers) handling your warranty work will be your (the original purchaser's) responsibility. The warranty coverage described in this paragraph is your sole and exclusive remedy and lasts only as long as the original purchaser sells or otherwise transfers the unit.

In addition, subject to proper installation and normal residential use, Rainbow Play Systems, Inc. warrants to the original retail purchaser for the period during which the original purchaser owns the system all wooden components against structural failure due to corrosion, wood rot or insect infestation. Seasonal checks and surface cracks, knot holes and knots are natural characteristics of all wooden play equipment. Such imperfections that do not result in structural failure are not covered under this warranty. This limited lifetime warranty also applies to scoop, spiral and Rainbow wave slides, crawl tunnel, crow's nest, ductile iron swing hangers, tire swivel, King Kong swivel, bolts, swing beam plate, swing beam brackets, monkey bar bracket, metal cozy rails, dipped rungs, trapeze bar and chin up bar. Components covered under this limited lifetime warranty will be replaced, free of charge and returned to the customer freight prepaid to the Rainbow showroom handling the warranty work. All labor costs, travel expenses and any other charges involved in the installation or replacement of the parts incurred by the Rainbow showroom (or by the showroom's authorized agents or installers) handling your warranty work will be your (the original purchaser's) responsibility. The warranty coverage described in this paragraph is your sole and exclusive remedy and lasts only as long as the original purchaser owns the Rainbow® play system and terminates if the original purchaser sells or otherwise transfers the unit.

Rainbow Play Systems, Inc. reserves the right to examine photographs or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to disposition of warranty claims. Merchandise returned to our factory for examination or recovery must be shipped freight prepaid, unless a Return Authorization Number is issued.

No warranty is offered on the following: (1) equipment subjected to abuse, negligence, improper installation, vandalism, acts of God, unauthorized alteration or attachment to equipment other than our own; or (2) equipment subjected to improper use, service or repair by customer or any third party.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH HEREIN ARE EXCLUSIVE AND EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IF RAINBOW PLAY SYSTEMS, INC. CANNOT DISCLAIM OR EXCLUDE IMPLIED WARRANTIES UNDER APPLICABLE LAW, THEN TO THE EXTENT POSSIBLE ANY CLAIMS UNDER ANY SUCH IMPLIED WARRANTIES SHALL EXPIRE ON EXPIRATION OF THE APPLICABLE WARRANTY PERIOD. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. RAINBOW PLAY SYSTEMS, INC. DOES NOT ASSUME, OR AUTHORIZE ANY PERSON TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF OUR PRODUCTS.

TO THE MAXIMUM EXTENT PERMITTED BY LAW, RAINBOW PLAY SYSTEMS, INC. ASSUMES NO RESPONSIBILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES WHICH MAY ARISE FROM THE PURCHASE OR USE OF OUR EQUIPMENT. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU.

IF ANY PROVISION OF THIS LIMITED WARRANTY IS INVALID, VOID OR UNENFORCEABLE IN ANY INSTANCE OR RESPECT, THE UNENFORCEABLE PROVISION WILL BE SEVERED AND REFORMED TO EFFECT THE INTENT OF THIS LIMITED WARRANTY TO THE MAXIMUM EXTENT POSSIBLE, AND THE REMAINING PROVISIONS SHALL CONTINUE IN FULL FORCE AND EFFECT AND SHALL BE ENFORCED TO THE FULL EXTENT PERMITTED BY LAW.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For prompt warranty service, contact your local
Rainbow Play Systems Factory Direct Showroom
at 1-800-RAINBOW (1-800-724-6269).

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Rainbow quality includes the best warranty coverage in the business.

Rainbow® Play Systems are commercial grade. However, our play systems are designed primarily for residential use. Rainbow® Play Systems are not recommended for heavy commercial applications such as public parks and public schools.



Lifetime Warranty
All wooden components. Excludes seasonal checks, surface cracks, knot holes and knots,



Lifetime Warranty
All Scoop, rainbow wave and spiral slides,
crawl tunnel and crow's nest.



Lifetime Warranty
Bronze bushing swing hangers, tire swivel,
king kong swivel and structural bolts.
(warranty excludes surface rust.)



Swing beam plate and brackets, monkey bar brackets, metal cozy rails, dipped climbing rungs, and trapeze bar.



Five-Year Warranty
Carnival slides, disc, steering wheel, ship's
wheel, telescope, binoculars and tic-tac-toe.



Five-Year Warranty
Firepole, toddler swing, glider, and all tarps.



Five-Year Warranty
Chain ladder, chains, swings, powder-coated
rungs, screws and plastic triangles.



Five-Year Warranty
Talk tube, nylon bushing swing hangers, bubble panel, safety handles and rock wall rocks.