



Warranty Information

Limited One-Year & Lifetime Warranties

Subject to proper installation and normal residential use, Rainbow Play Systems, Inc.® warrants, subject to the limitations stated below, to the original retail purchaser, all chain, seats, swing hangers, hardware, metal braces, canvas, flags and accessories to be free from defects in material and workmanship for a period of ONE YEAR from the date of purchase. Rust and cracks in non-functional plastic components are not considered defects in materials and workmanship if they do not affect the functionality of the system. Merchandise covered under this limited one-year warranty will be repaired or replaced, at our option, and returned to the customer freight prepaid. Any service work that must be performed on site does not qualify under the warranty specification will be billed directly to the purchaser.

In addition, for a period during which the original purchaser owns the system, Rainbow Play Systems, Inc.® warrants, to the original retail purchaser, all Redwood components against structural failure due to corrosion, wood rot, or insect infestation. **Seasonal checks and surface cracks, a natural characteristic of all wooden play equipment, not resulting in structural failure, are not covered under this warranty.** This limited lifetime warranty also applies to bronze bushing swing hangers and slide bedway. Components covered under this limited lifetime warranty will be replaced, free of charge and returned to the customer, freight collect. If you are dealing directly with a local dealer or distributor all labor costs, travel expenses and any other charges involved in the installation or replacement of the parts will be your (the purchaser's) responsibility.

Non-residential use of the systems will have no warranty as the systems are designed for residential use only.

Rainbow Play Systems, Inc.® reserves the right to examine photographs or physical evidence of merchandise claimed to be defective, and to recover said merchandise, prior to disposition of warranty claims. Merchandise returned to our factory for examination or recovery must be shipped freight prepaid, unless a Return Authorization Number is issued.

No warranty is offered on equipment subjected to abuse, negligence, improper installation, vandalism, acts of God, unauthorized alteration or attachment to equipment other than our own, or improper use, service or repair by customer or any third party. Rainbow Play Systems, Inc.® assumes no responsibility for incidental or consequential damages which may arise from the purchase or use of our equipment. Please supervise your children's play activity and maintain your play equipment periodically.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR USE. RAINBOW PLAY SYSTEMS, INC.® DOES NOT ASSUME, OR AUTHORIZE ANY PERSON OR REPRESENTATIVE TO ASSUME FOR US, ANY OTHER LIABILITY IN CONNECTION WITH THE SALE OF OUR PRODUCTS.

For prompt warranty service, contact your local Rainbow Play Systems factory showroom at 1-800-RAINBOW.